

RENT INCREASE

Cassiltoun Housing Association carried out our annual rent consultation with tenants to gather information and feedback on the proposed increase amounts of either 3.5% or 2.6% and a news letter was issued for feedback. After several weeks of consultation the results were as follows:

- 64 Tenants responded requesting a 3.5% increase
- 52 Tenants responded requesting a 2.6% increase
- 28 Tenants responded requesting less than 2.6% increase
- 6 Tenants responded as undecided
- 4 Tenants responded requesting a 3% increase

After considering these results and the feedback, the Associations Committee have approved the lower increase of 2.6%. Your views really do matter to the Association and help inform the decisions that are taken and our direction.

2.6 % FROM 1ST APRIL 2020

You should increase your payments to your rent accordingly. Correspondence was issued to all tenants with new weekly, four-weekly and monthly rent charge amounts. If you are unsure or wish to discuss this then please make an appointment a reception to speak with a member of the Housing Operations Team.