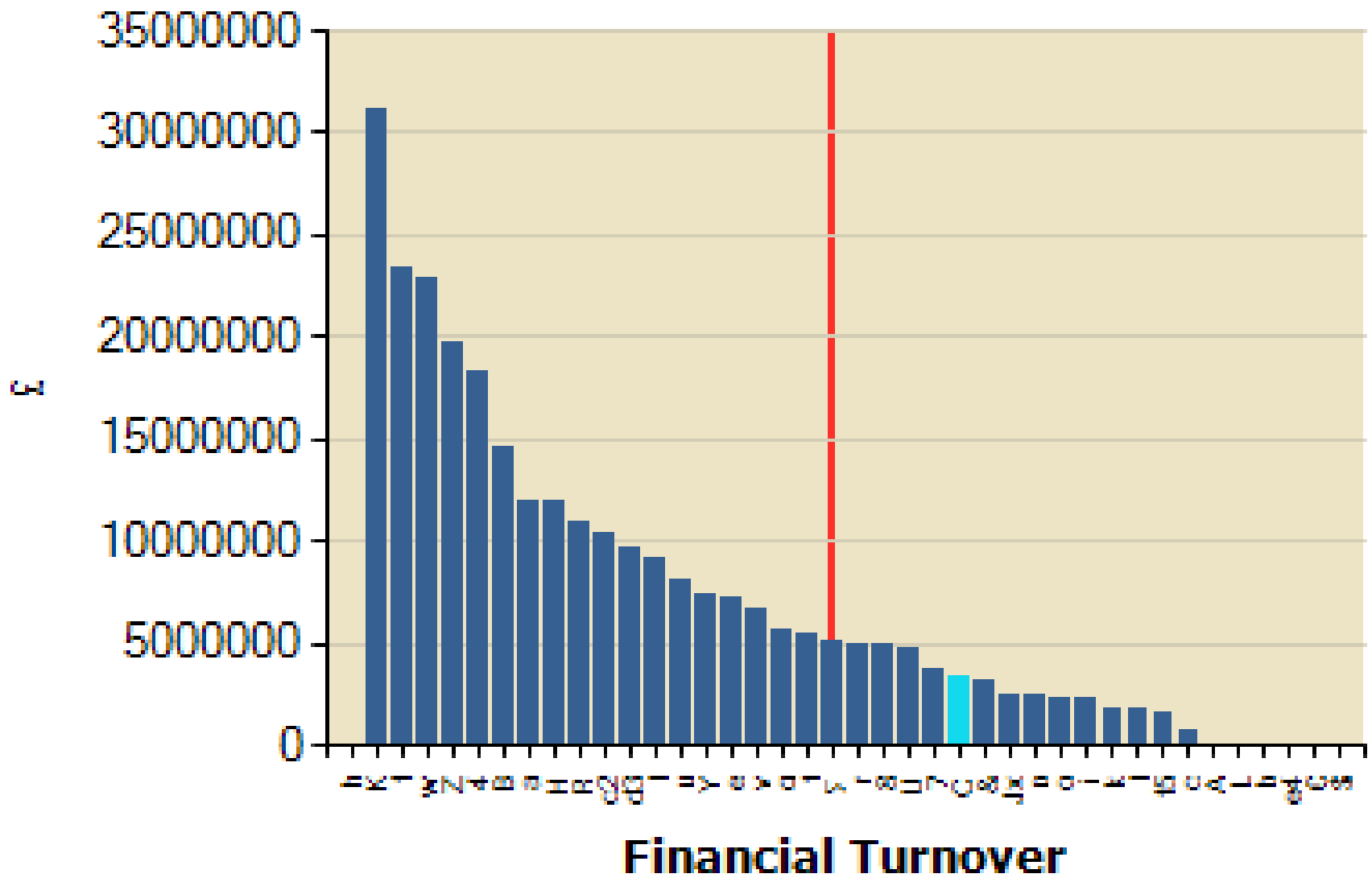
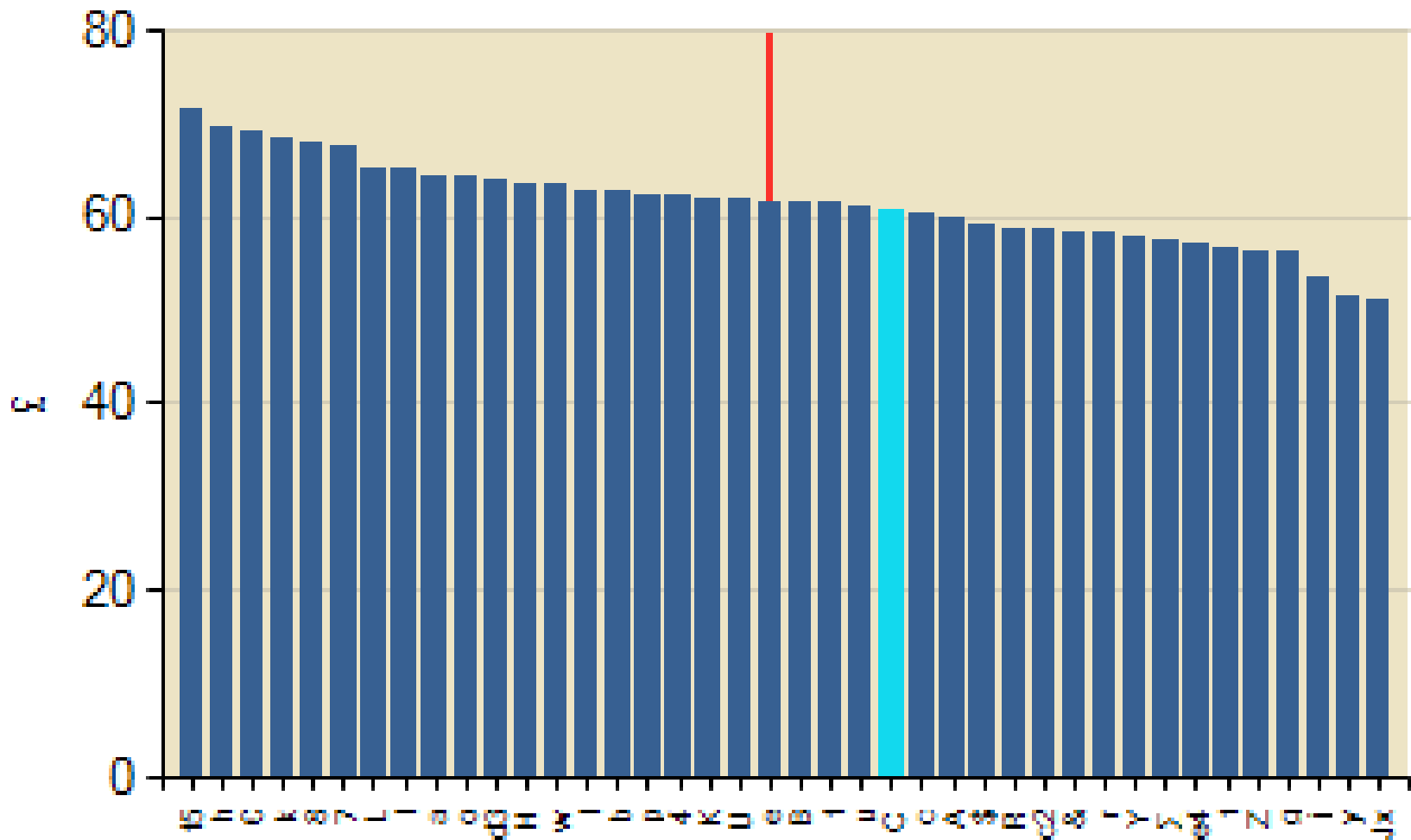




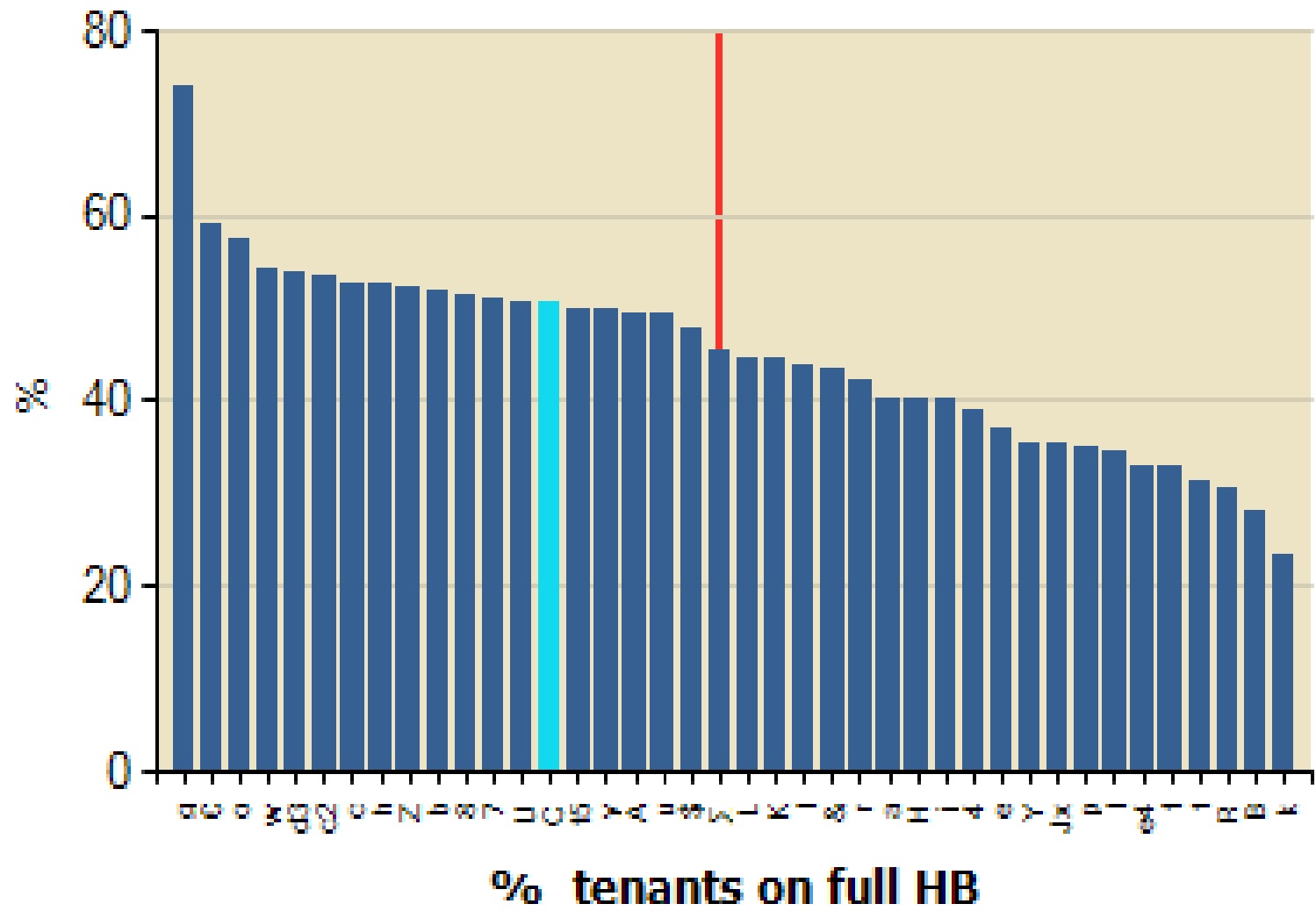
Cassiltoun Benchmarked 44 Housing Associations

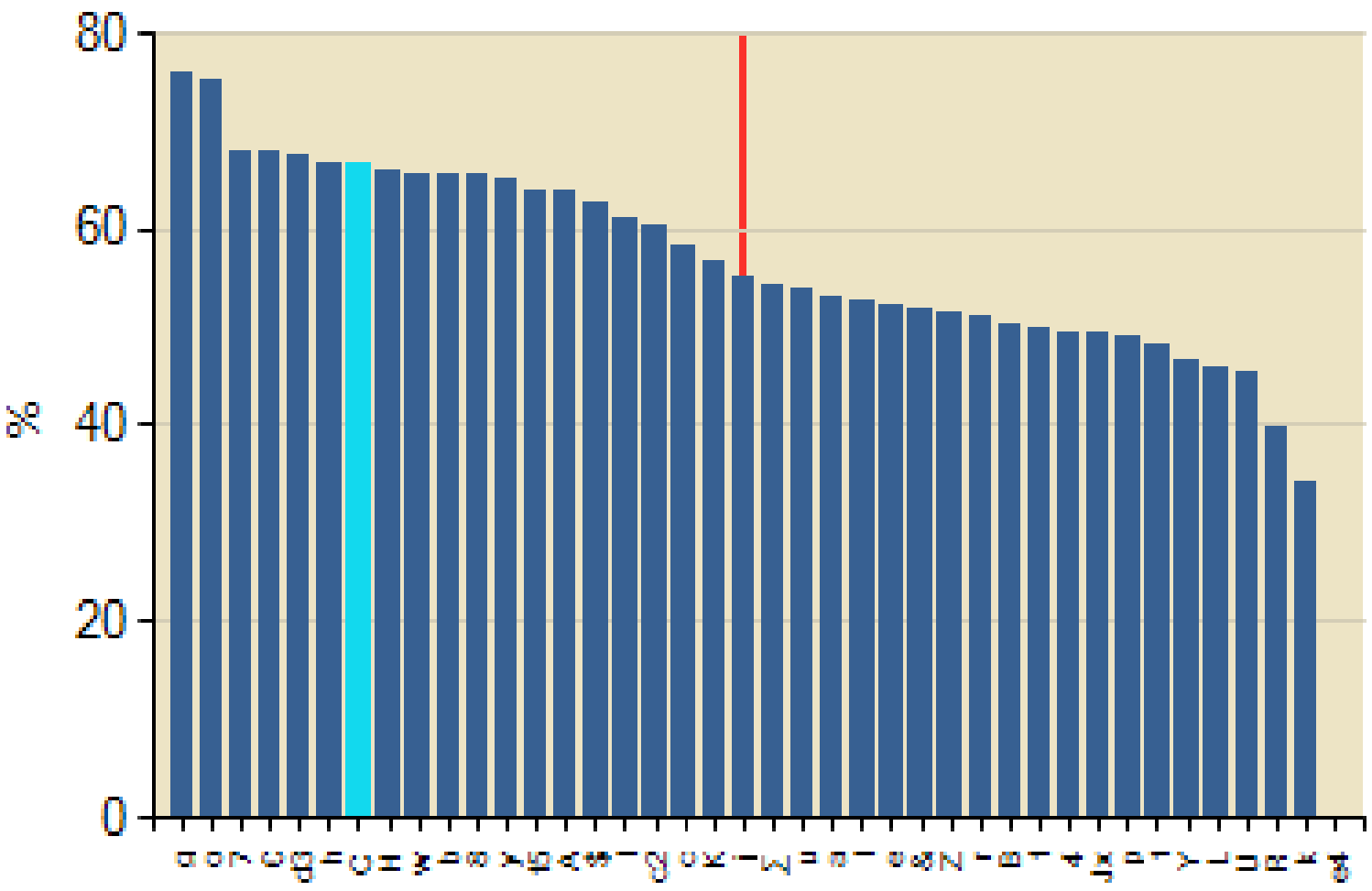
Aberdeenshire Housing Partnership	Cunninghame Housing Association	Hunters Hall Housing Co-op Ltd	Paragon Housing Association
Albyn Housing Society	Dumfries and Galloway Housing Partnership	Irvine Housing Association	Perthshire Housing Association Ltd
Atrium Homes	Dunbritton Housing Association	Link Group Ltd	Port of Leith Housing Association
Ayrshire Housing	Eildon Housing Association	Loretto Housing Association	River Clyde Homes
Barrhead Housing Association	Fyne Homes	Margaret Blackwood HA	Shettleston Housing Association
Cadder Housing Association	Govan Housing Association	Milnbank Housing Association	Southside Housing Association
Cairn Housing Association	Hebridean Housing Partnership	Moray Housing Partnership	West of Scotland Housing Association
Cassiltoun Housing Association	Hillcrest Housing Association	Muirhouse Housing Association	Williamsburgh Housing Association
Cloch Housing Association	Home Scotland	North View Housing Association	Wishaw and District Housing Association
Cube Housing Association Ltd	Horizon Housing Association	Ore Valley Housing Association	



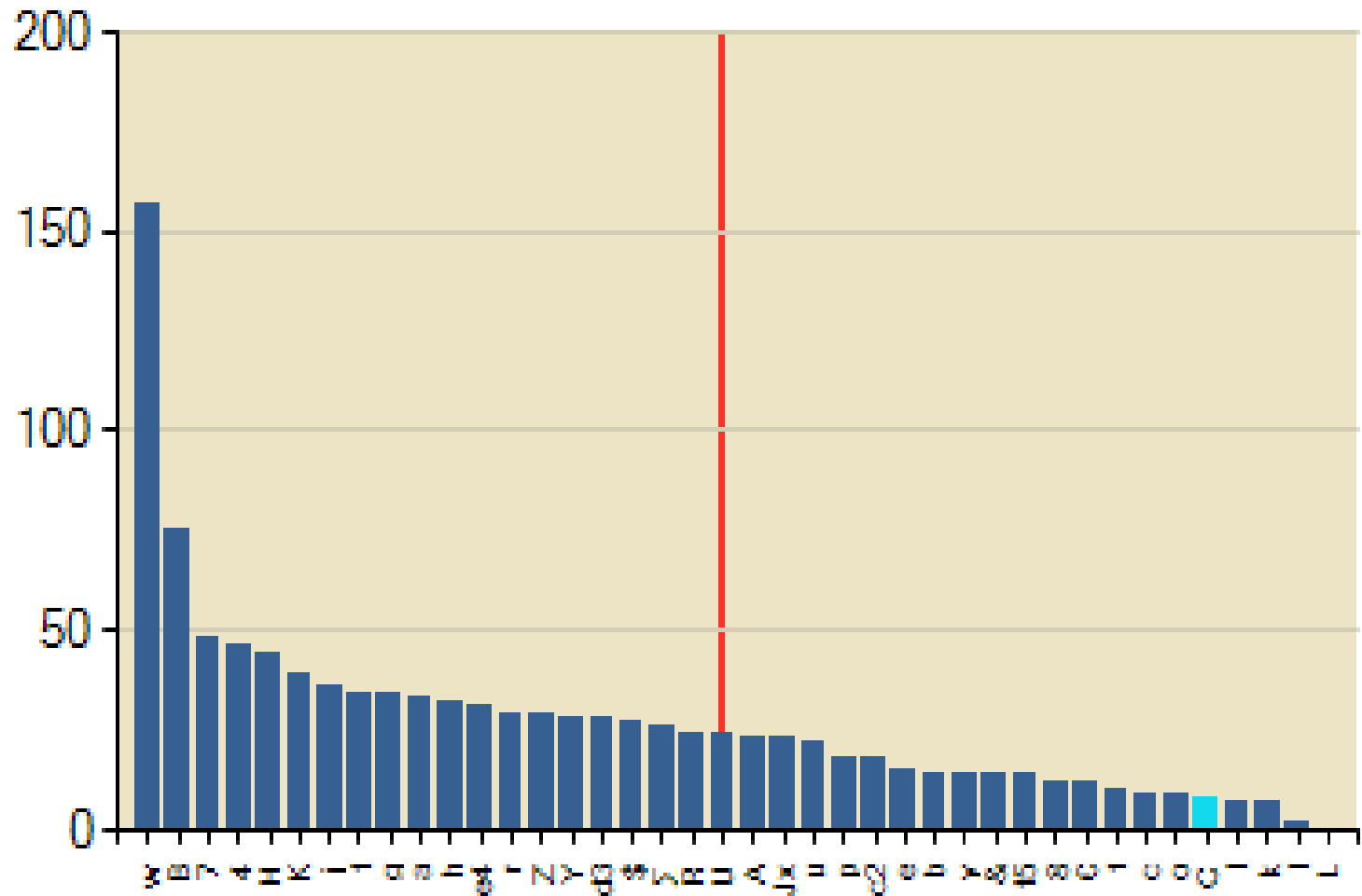


Average rents (existing stock)

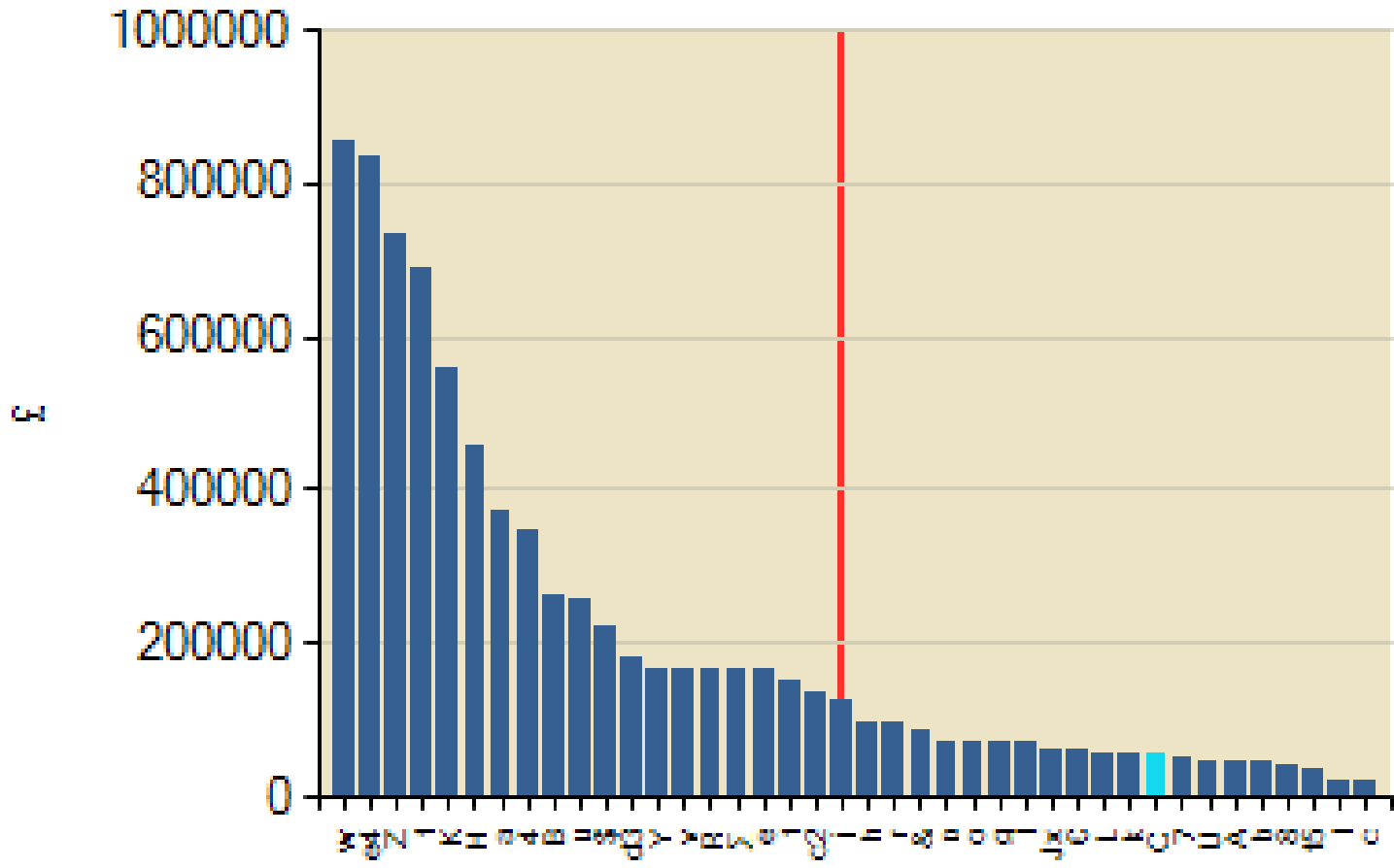




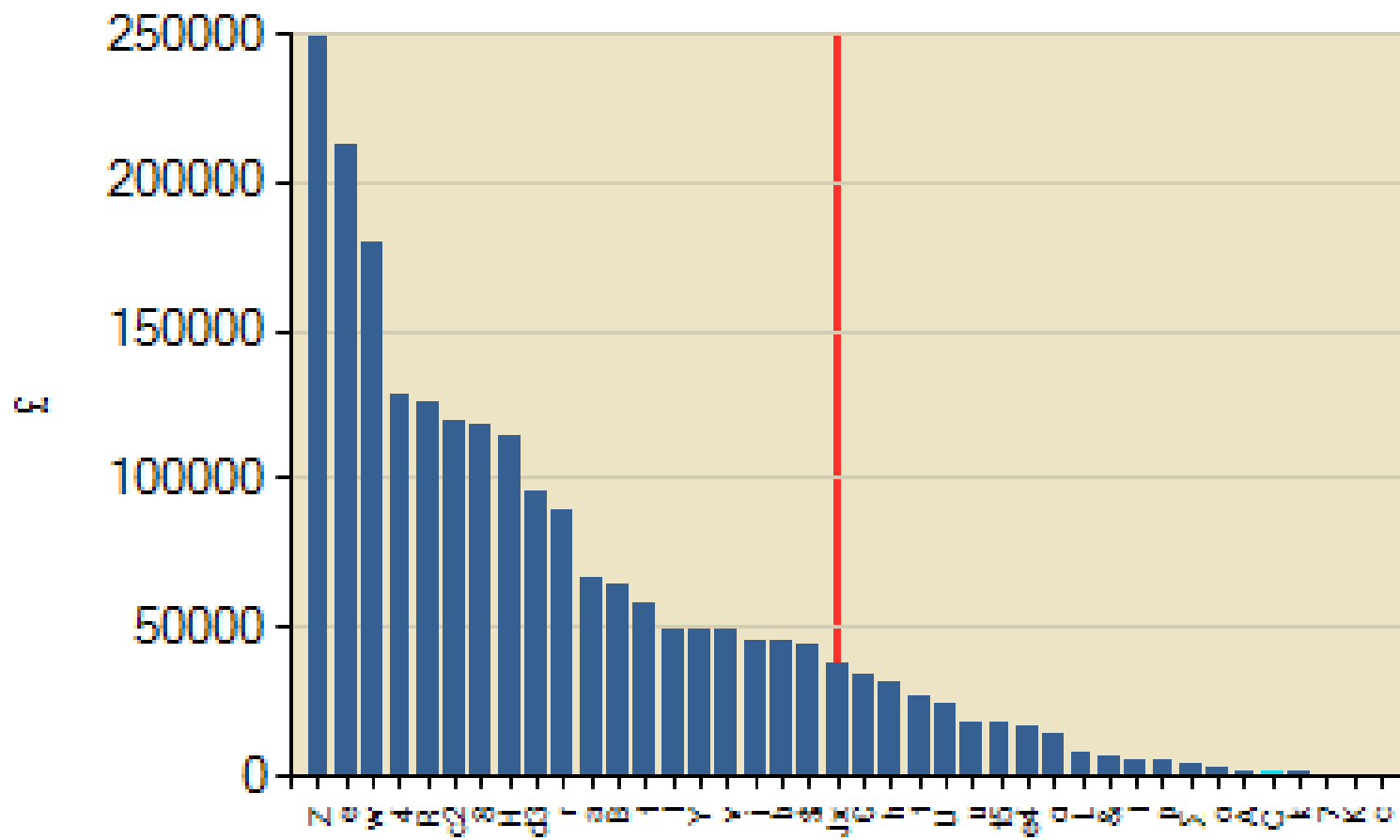
% Rental Income that comes from HB



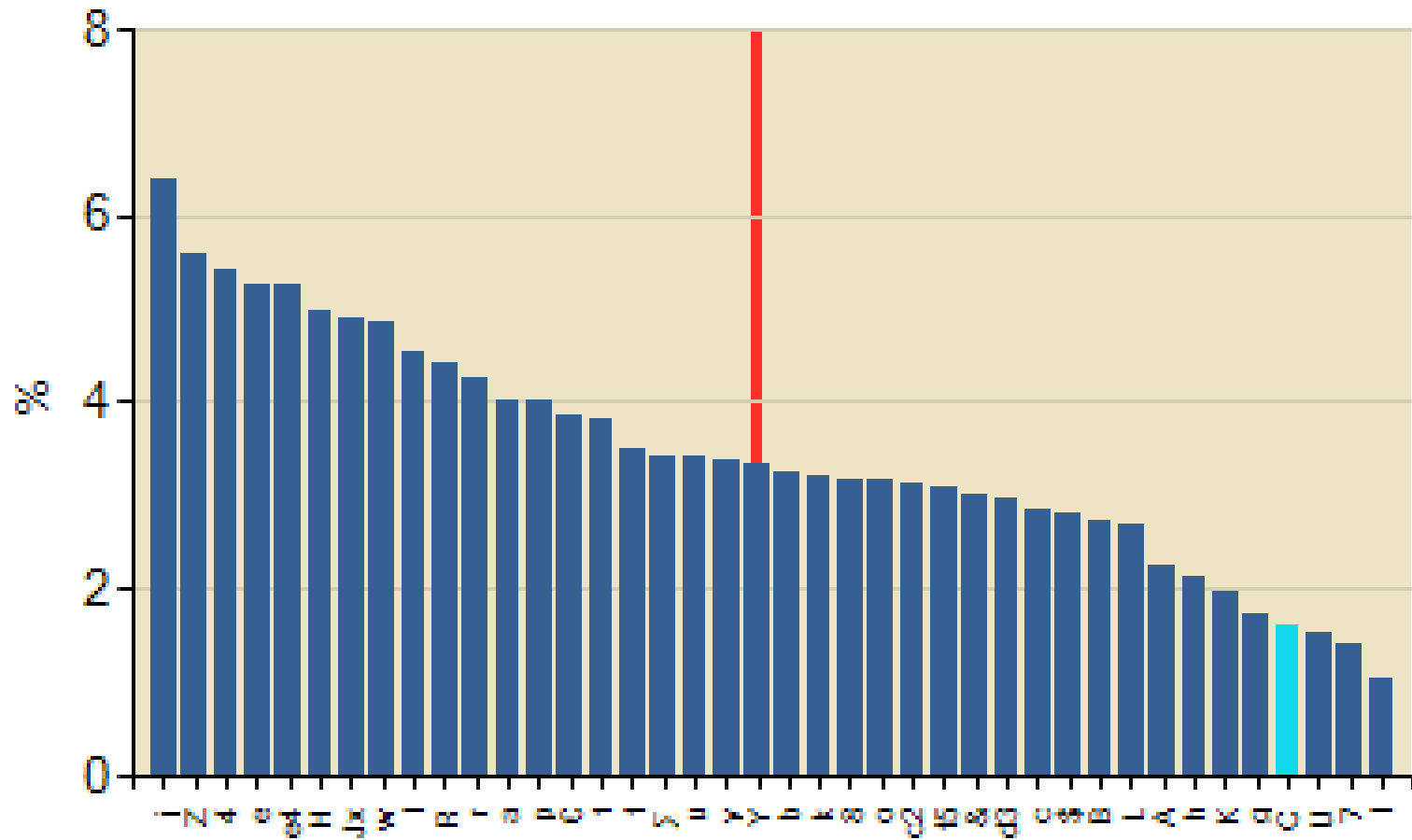
Average days to let



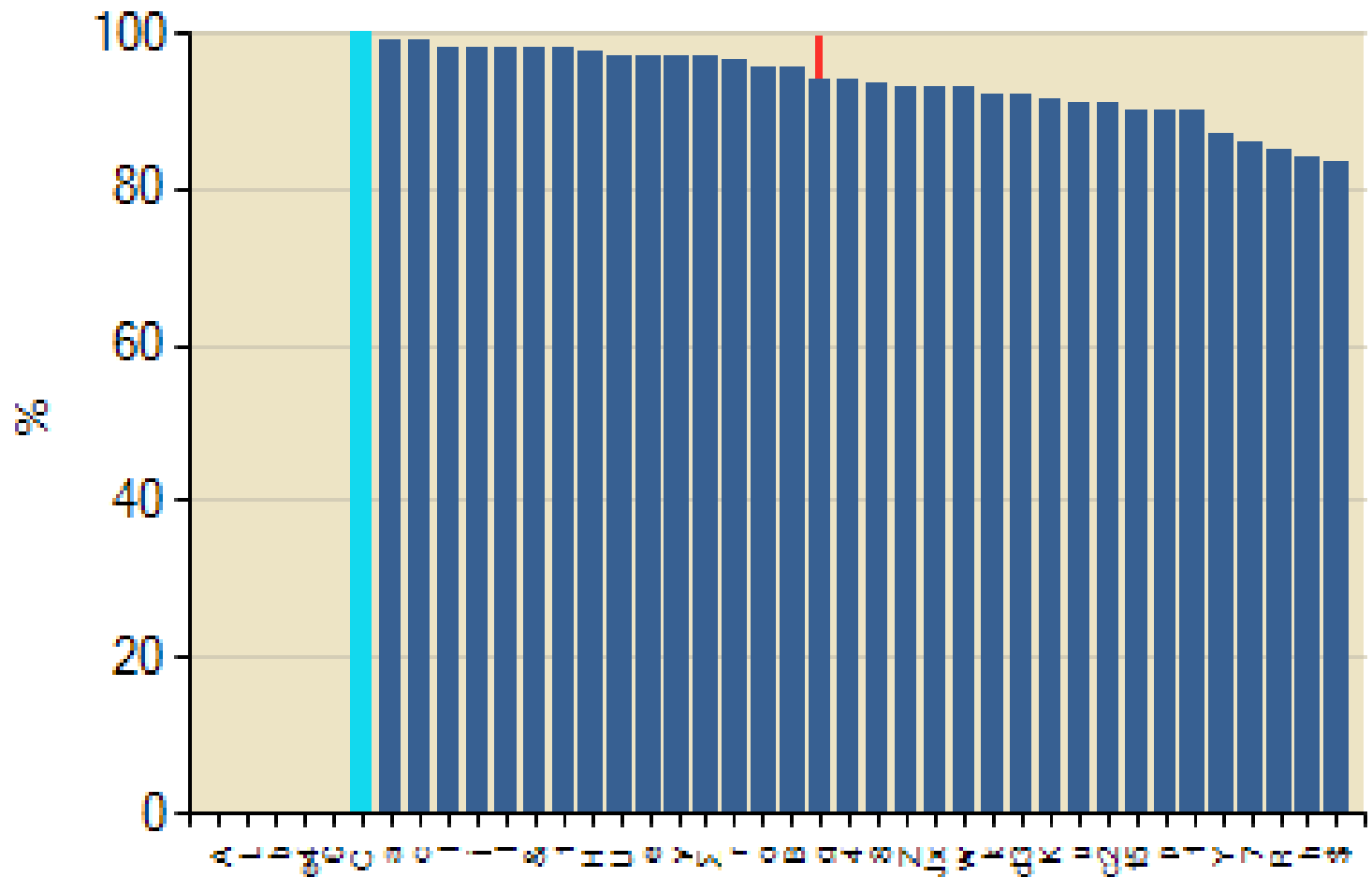
Amount non-technical arrears



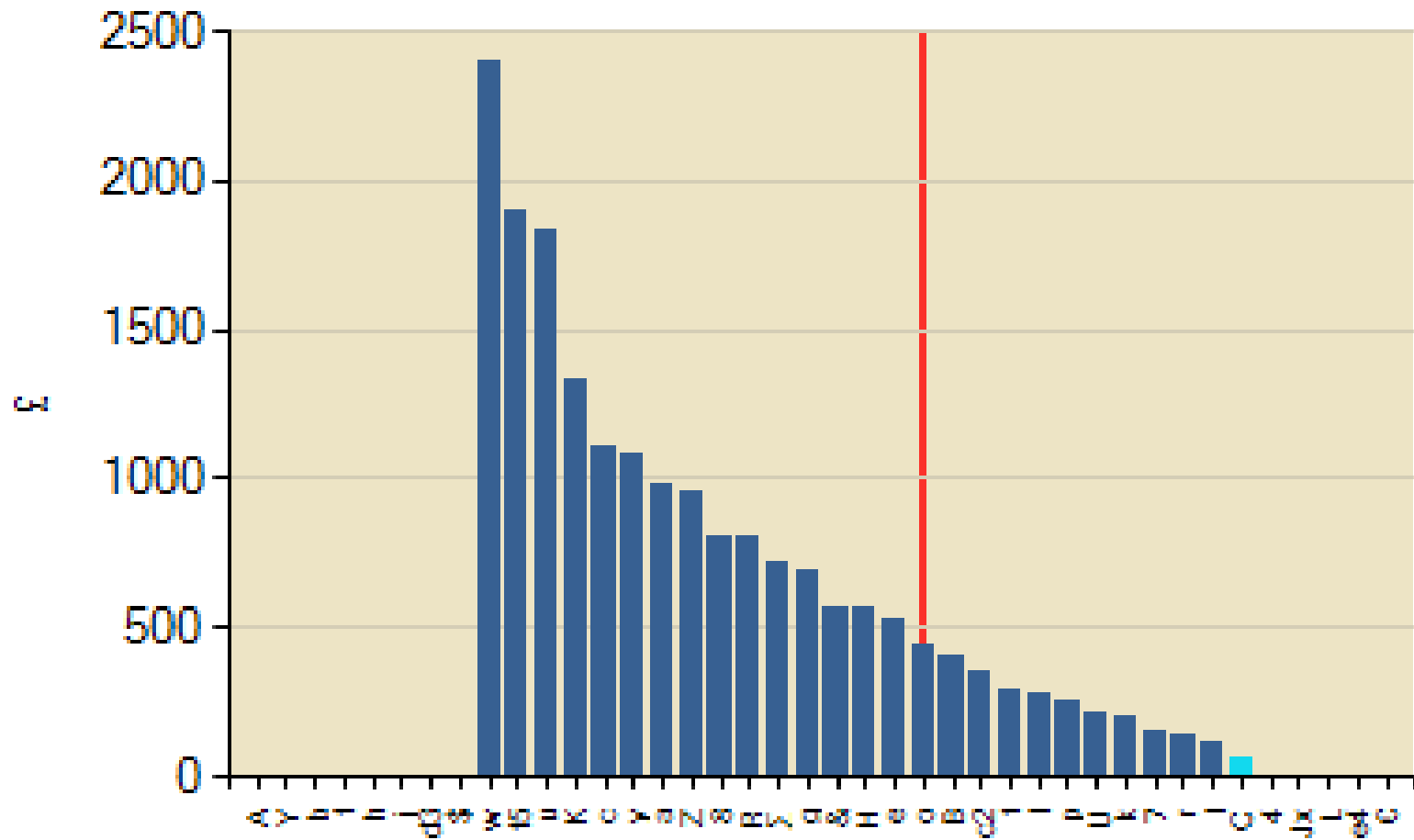
Amount technical arrears



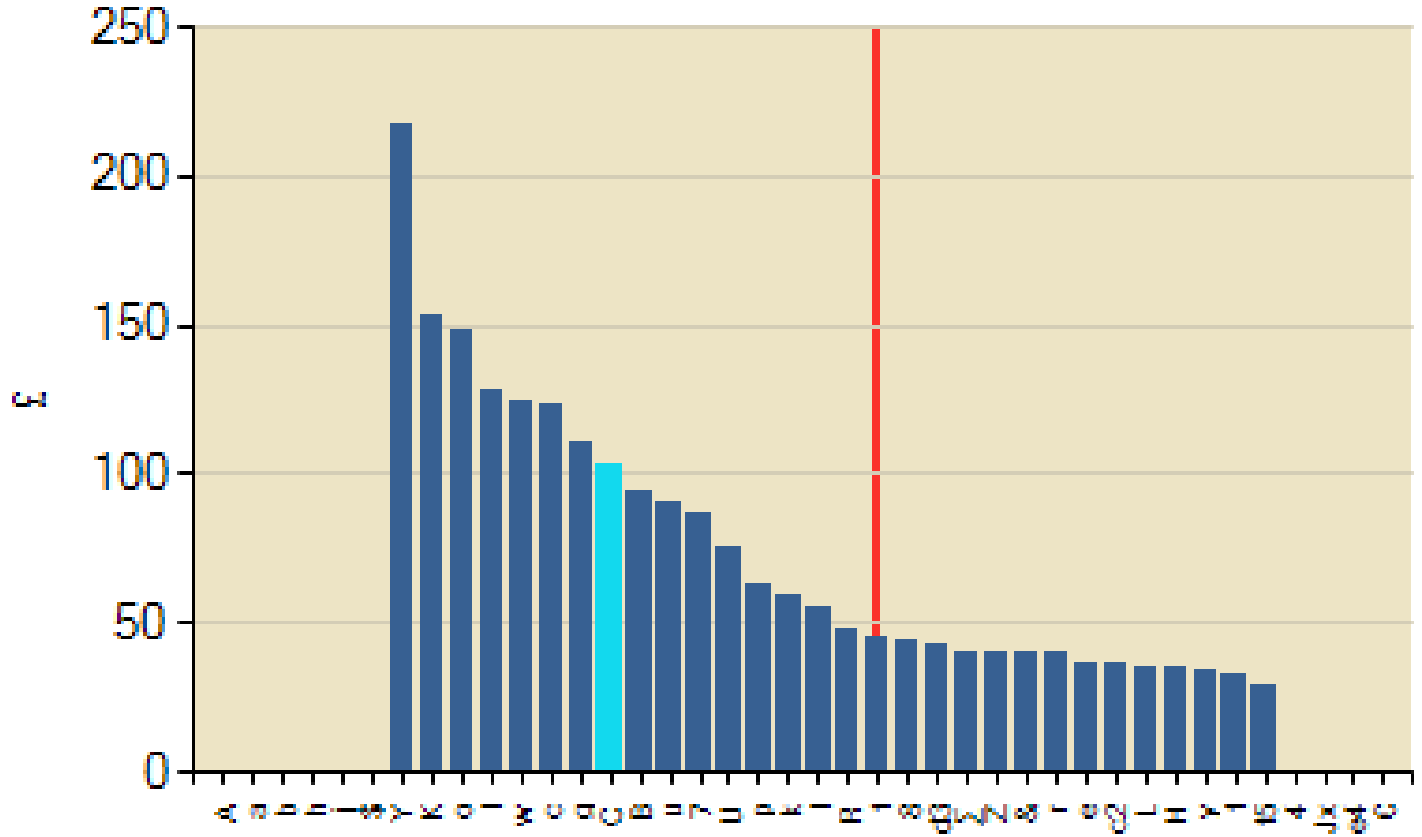
Total % of Current Rent Arrears Gross debit



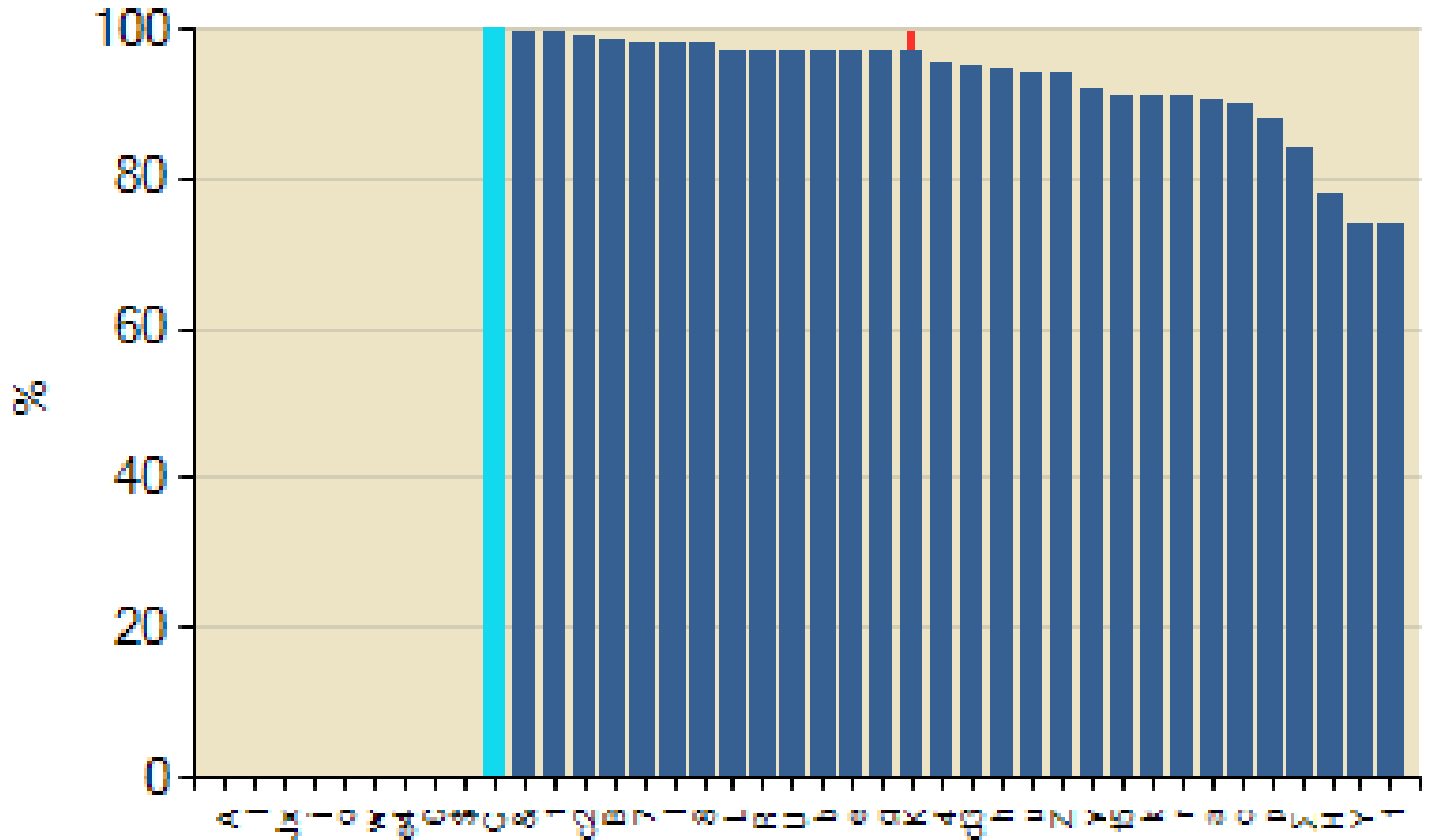
% of Repairs Completed (All Cats)



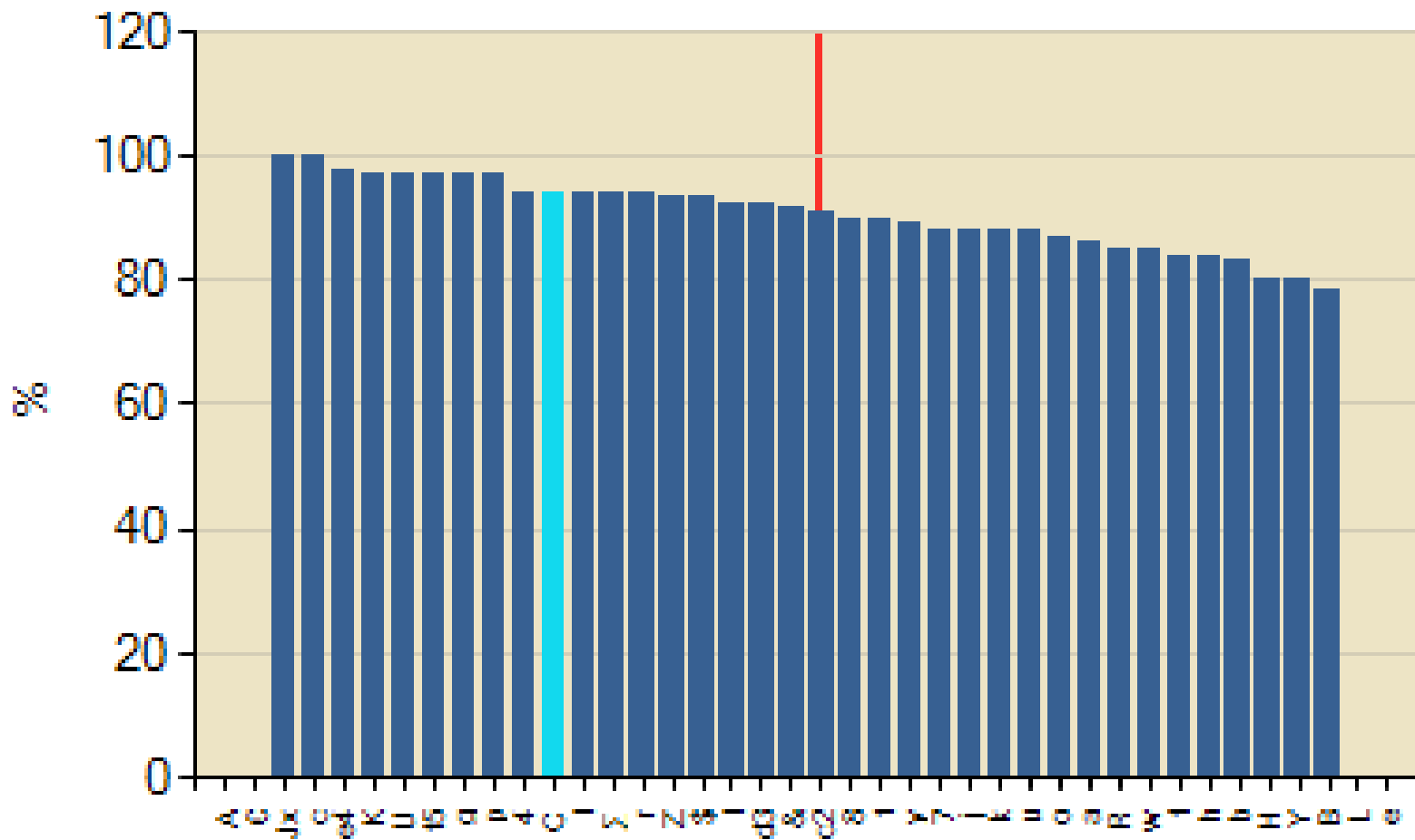
Average Cost Per Void Repair



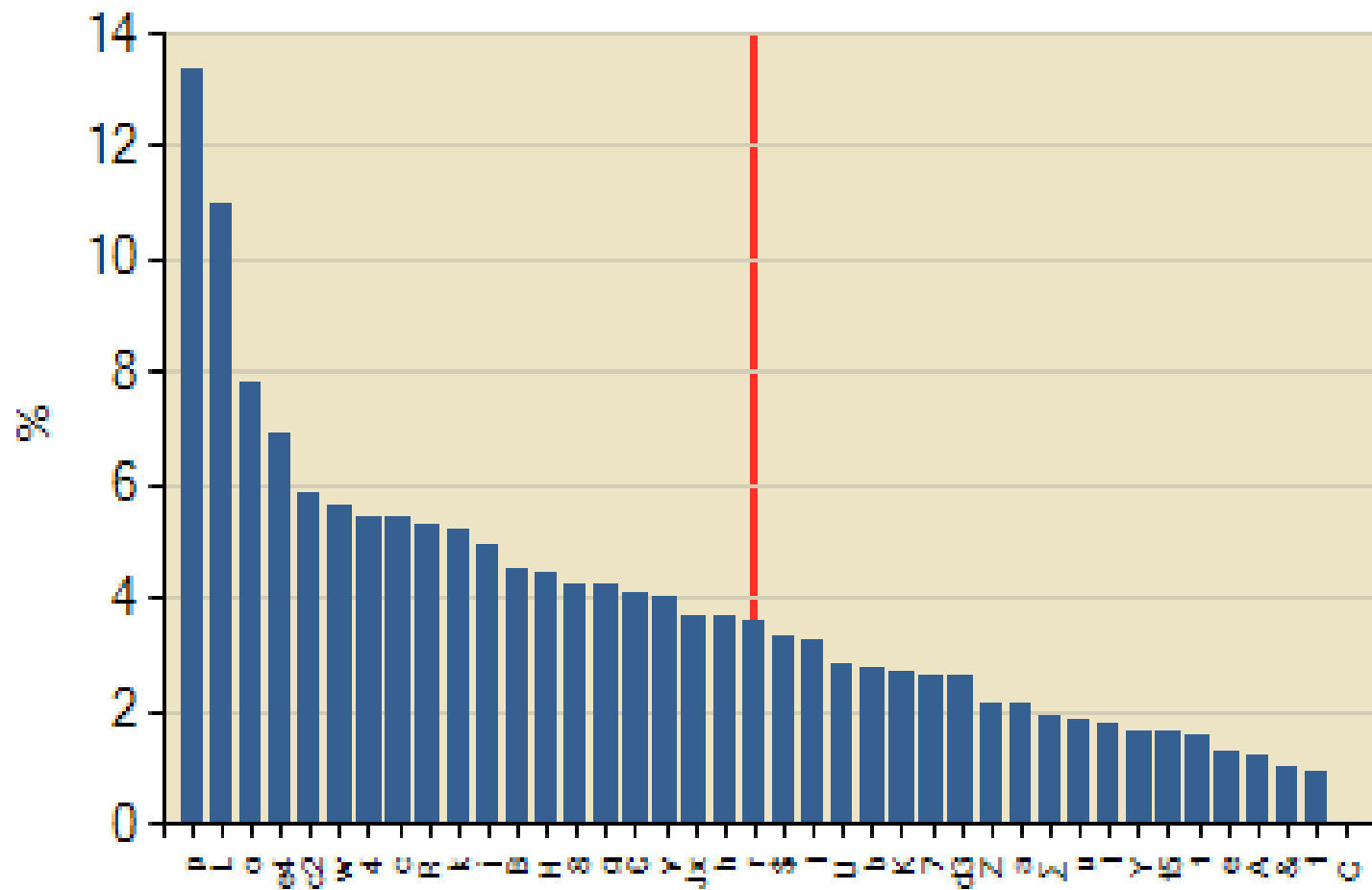
Average Cost - Gas Service



% tenant satisfaction with day to day repairs



% satisfaction with overall service



% Days Lost to Sickness Absence